

WARRANTY

Without prejudice to the legal warranties provided under national law, Angel Shack warrants that its commercial products are free from defects in materials or workmanship for a period of **eight (8) years as of date of delivery** (with the exceptions and exclusions specified below).

Angel Shack will repair or replace with comparable product, at its option and free of charge (for material and components) any product, part or component which fails under normal use. This warranty is valid only for the original purchaser.

EXCEPTIONS:

5 years: textiles, decors and covering materials (excluding wood veneer), foam, all non-electrical mechanisms (excluding seating mechanisms), chair gas lifts.

2 years: wood veneer finishes and furniture
Replacement parts (of the balance of the original warranty period, whichever is longer)

EXCLUSIONS:

This warranty does not apply to product failure resulting from:

- normal wear and tear,
- failure to apply, install, reconfigure, or maintain products according to published Angel Shack instructions and guidelines,
- abuse, misuse, or accident, or repeated knocks, for example by rigid armrests against veneered desk edges,
- alteration or modification of the product,
- use in more than a single shift per day; in which case, the warranty is reduced accordingly).

The following products and materials are not covered by this warranty:

- Products considered consumables (e.g. lamps and ballast),
- Customer's Own or non-standard textiles and Materials (COM),
- Variations occurring in surface materials (e.g. color fastness, sheen on veneer surfaces or matching grains, textures and colors across dissimilar substrates and lots),

Angel Shack reserves the right to request that the damaged product be returned before replacement.

This limited warranty shall be the only remedy against the manufacturer in the event of any product defect, to the exclusion of any warranty granted additionally by the distributor.

The liability of Angel Shack shall be strictly limited to the aforementioned obligations and it is expressly provided that Angel Shack shall not be liable for consequential or incidental damages or operating losses.

All rights reserved. All specifications subject to change without notice.
The remaining trademarks used herein are the property of Angel Shack.